

Terms and Conditions of Sale and Delivery

Effective from 17 September 2026

Prices

1. All prices are quoted exclusive of packaging and VAT.
2. An order handling fee of DKK 150 / €20 will be charged for orders below DKK 500 / €67.
3. Orders should preferably be placed through the Weidmüller webshop. Weidmüller Denmark reserves the right to charge a fee for orders placed manually.
4. Prices are stated per sales unit.
5. All items in the Weidmüller Denmark product range are sold in full package quantities only. Information regarding package sizes can be found in the online catalogue, webshop, or current price list.
6. We reserve the right to change list prices and other terms and conditions without prior notice.
7. Payment terms are net 30 days from the invoice date. Payment must be received no later than the due date. Weidmüller Denmark reserves the right to amend payment terms following standard credit assessment procedures. Interest on overdue payments will be charged from the due date in accordance with applicable Danish legislation, at the reference interest rate plus seven percentage points.
8. Invoice disputes regarding pricing or discounts that are not submitted within 14 days from the invoice date will not be accepted.

Delivery Terms

1. Delivery is EXW (Ex Works) from our warehouse in Germany in accordance with Incoterms 2020, exclusive of packaging. For orders exceeding DKK 7,000 / €940, delivered as a single shipment and with a delivery address in Denmark, no freight or packaging charges will be applied.
2. Distribution will be carried out by a freight forwarder selected by Weidmüller Denmark.
3. In the case of EXW delivery, Weidmüller Denmark shall not be liable for any damage occurring during transportation.
4. Claims relating to visible damage that are not reported within eight days of receipt will not be accepted.
5. Any agreement between the parties regarding delivery is subject to the absence of export restrictions or other export barriers arising from legislation in Denmark, Germany, or any other relevant country. Should such restrictions exist or reasonably be expected to arise, Weidmüller Denmark shall be entitled to terminate the delivery agreement with immediate effect. The same right shall apply where Weidmüller Denmark has reason to believe that the ordered goods will ultimately be delivered to or used in a country or location other than that specified by the customer as the final destination. In all such cases, Weidmüller Denmark shall bear no liability, and the customer shall not be entitled to claim compensation or damages resulting from the termination of the agreement.

Delivery Times

1. Our catalogue presents a broad selection of products from our range, many of which are held in stock.
2. Orders for stock items received via our order email address, **kundeservice@weidmueller.dk**, before 12:00 noon are expected to be dispatched from our warehouse on the same day. Telephone orders are not accepted.
3. For urgent deliveries of stock items, we can offer express freight services for an additional charge.
4. For urgent factory deliveries of non-stock items, we can also offer express shipment through a freight forwarder selected by us, subject to an additional charge.

Return Policy

1. Before returning any goods, a return authorization number (RMA number) must be obtained from Weidmüller Denmark. The return number must be stated in all correspondence together with our order number. The return number is valid for two months, after which a new return number must be obtained. Goods returned without a valid return number will be sent back to the sender at the sender's expense.

Approved returns must comply with the following conditions:

- a. The goods must be unused, complete, and in resalable condition.
 - b. The goods must be in their original, unopened packaging and must not bear any markings or labels applied by the customer.
 - c. The goods must not have been discontinued from the Weidmüller Denmark product range.
 - d. The goods must not be older than 12 months from the invoice date.
2. Returns with goods value below DKK 1,500 / €200 will not be accepted.
 3. Returns resulting from manufacturing defects or shipping errors may be made at no additional cost to the purchaser.
 4. For all other approved returns, a charge corresponding to our actual costs for handling, inspection, repackaging, and related activities will apply. Return costs will amount to a minimum of 35% of the net sales price.
 5. Returns of non-stock items or specially manufactured products, except where covered by Clause 3 above, will not be accepted.

Product Changes

1. Weidmüller Denmark accepts no liability for costs arising from product changes beyond the control of Weidmüller Denmark.

Order Cancellation

1. Cancellation of orders for non-stock items will be subject to a charge corresponding to the costs incurred.
2. Orders for specially customized products may only be cancelled if production has not yet commenced. If production has commenced, the full cost incurred will be invoiced upon cancellation.

Miscellaneous

The general delivery conditions set out in NL 17 shall also apply and are available upon request. In the event of any conflict between the provisions of NL 17 and these Terms and Conditions of Sale and Delivery, the latter shall prevail.