Weidmüller - Your Partner in Industrial Connectivity

Smart Industrial Connectivity: Electrification, automation, digitalization, electrical connection technology, electromobility, and renewable energies are the markets where Weidmüller excels.

As experienced specialists, we offer customers and partners worldwide products, solutions and services in the industrial environment of energy, signals and data. We are shaping the technological challenges of tomorrow and are constantly developing innovative, sustainable and useful solutions for the individual needs of our customers. Together, we set the standards in the field of industrial connectivity.

Your Role as Product Support Specialist

As a Product Support Specialist, you will play a key role in supporting Product Managers by taking ownership of recurring product-related activities throughout the product lifecycle. You will independently coordinate smaller projects and work packages, ensure timely follow-up of open actions, and act as a reliable link between Product Management, Engineering, Technical Support and other internal stakeholders.

What We Are Looking For

A structured, proactive and reliable team member who enjoys taking ownership of tasks, coordinating activities across different functions, and ensuring that responsibilities are completed accurately, on time and with a high level of quality. The ideal candidate is comfortable working with technical products, following defined processes and maintaining strong follow-up discipline.

Key Responsibilities

- Support Product Managers with operational product lifecycle activities.
- Coordinate product-related requests, open topics and follow-up actions across internal interfaces.
- Perform 2nd-level product support activities (BoM, change management) for dedicated product groups based on defined guidelines.

- Support PLM (Product Lifecycle Management) processes, including article creation, workflow tracking and product lifecycle follow-up.
- Support Engineering Change and Product Change processes by coordinating actions, monitoring progress and ensuring completion of assigned activities.
- Assist with technical benchmarking and competitor analysis activities.
- Collaborate with Product Management, Technical Support, Engineering and international teams to ensure efficient communication and execution of product-related activities.
- Maintain clear documentation, track open actions, and proactively escalate issues when necessary to ensure timely resolution.

Qualifications

- Technical education required; bachelor's degree preferred.
- Good technical understanding and interest in industrial products.
- Basic knowledge of electricity is preferred.
- Strong organizational skills and ability to independently manage multiple tasks in parallel.
- Experience with working with PLM, CRM or similar business systems is considered an advantage.
- Good Microsoft Office skills; experience with Power BI is an advantage.
- Fluent English is required; German is an advantage.
- Strong communication skills, reliability, attention to detail, and a proactive, solution-oriented mindset.
- Ability to work independently while effectively collaborating with cross-functional and international teams.

What we offer

- Professional development: you will be part of an international team committed to support you to learn new skills and shape a carreer path that fits you, with access to various learning platforms;
- Onboarding & Integration: we ensure a smooth and efficient integration through a structured onboarding program, complemented by the ongoing support of a collaborative team;

- We prioritize your well-being: therefore we're granting access to high-quality healthcare services through our comprehensive private medical insurance;
- Gifts for Special Occasions: Easter Holidays, Winter Holidays, 8th of March for our ladies colleagues;
- Flexibility: we support a healthy work-life balance by offering flexible arrangements tailored to your role and responsibilities;
- Bonuses: performanceq bonuses as a reward of your achievements and referral bonuses as a thank you for helping our team growth.

Meet us here: https://www.weidmueller.ro/ro/index.jsp