easyConnect - Platform
Service certificate: Support Center

1. Validity of this service certificate

This service certificate ("service certificate" or "SC" for short) only applies to the use of Weidmüller's easyConnect Plattform with the service "Support Center". It is only valid in conjunction with the easyConnect Service Level Agreement as well as the "Service Certificate Technical Operation" and the "Service Certificate Support" or an individual framework agreement; these regulate the general provisions of the service agreement on which this service certificate is based.

2. Contact person

When you register to easyConnect, you will be assigned the role of an admin user. Through the registration you provide Weidmüller with an e-mail address and a telephone number. We will use the admin user as the general contact person.

3. Subject of this service certificate

The subject of this service is to provide additional functions in the Support Center such as:

• Getting access to special documents

• Marking content as favorite

• Beeing notified about updates of the individual favorites

4. Service contents

The service content described below is provided particularly depending on the contract variant selected.

no variants available

5. Service features and variants

The following licence parameters are available for this service certificate:

no variants available

6. Cooperation obligations of the client

Refer to "Service Certificate Technical Operation" and "Service Certificate Support".

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7. Conditions that deviate from the general terms of service

The duration of this licence is 24 months and will be renewed automatically without notification. The licence can be terminated everytime without any notice period.

Change history:

Changes were made on these dates:

01.11.2022: Initial version

01.05.2023: Change history added and changes in section 4 and 5.